



## Integrated System News Bulletin

### REVISED UNITS OF SERVICE DAILY LOG

Attention: All Outpatient Providers

#### STOP – Impact to You

In our ongoing effort to capture MHSA revenue for the Department, and to assist providers in billing MHSA appropriately, we have revised the DMH Units of Service Daily Log to include the five MHSA Plans. These five plans are identified at the bottom of the daily log. To download the daily log (*fill-able*) form, please click on these links below:

#### For the use of directly-operated providers

<http://dmh.lacounty.gov/hipaa/downloads/DailySrvLog-DOv33.pdf>

#### For the use of contract providers

<http://dmh.lacounty.gov/hipaa/downloads/DailySrvLog-LPContractv33.pdf>

#### CAUTION – What You Need to Know

We have been informed that daily logs are often given to support/data entry staff without identifying the entire MHSA Plan and in some cases an incorrect plan is identified. This of course leads to incorrect or inappropriate billing **for which claims may need to be voided and re-entered\*\*\***. This also has a significant impact on the Department's MHSA revenue.

#### GO – What You Need to Do

Ensure that the plan name is always entered on the daily log. If the claim is billed to any of the five MHSA Plans, please be sure to indicate the entire plan name.

Please call the Plan Coordinator to answer questions regarding plans. Below is a list of Plan Coordinators and their telephone numbers. If you have problems with selecting plans or you have plans that are missing from the IS drop down menu, please call the Help Desk at (213) 351-1335.

<u>Plan Name</u>	<u>Plan Coordinator</u>	<u>Telephone</u>
MHSA FSP	*Age Group Leads	See * below
MHSA Non FSP	** Contact Persons	See ** below
Family Support	Bryan Mershon	(213) 738-6120
Wellness Centers/Family Focused	Krista Scholton	(213) 738-4746
FCCS	Kathleen Kerrigan	(213) 738-3111

#### \* The age group leads are as follows:

Child - Bryan Mershon (213) 738-6120  
TAY - Teri Boykin - (213) 738-2408  
Adult - Lise Ruiz (213) 251-6579  
Older Adult - Mathew Wells (213) 351-5344

#### \*\* Contact persons:

Alternative Crisis - Mary Marx (323) 226-4744  
Jail Linkage- Lise Ruiz (213) 251-6579  
Navigation Teams - Krista Scholton (213) 738-4746



\*\*\* Directly-operated providers should contact Revenue Management with questions about voiding Medi-Cal approved claims with an incorrect plan name, and contract providers should contact their legal entity's Provider Reimbursement liaison. A list of these liaisons is on the IS Webpage.